

# Health Literacy and Self-Care in Diabetes Disease; a Systematic Review

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#### ABSTRACT

**Aims** The present study was conducted to review the relationship between health literacy and self-care of diabetic patients.

Information & Methods This study is a systematic review based on the PRISMA statement (Preferred Reporting Items for Systematic Reviews and Meta-Analyses) and was implemented systematically through an electronic search in Iran Medex, SID, Magiran databases, Web of Science, PubMed, Scopus, Google Scholar, and Science Direct from January 2011 to April 2020. The terms were used, including health literacy, self-care, diabetes and their combinations. To maximize the comprehensiveness of the search in Persian references, general and general Persian keywords, including health literacy, self-care, diabetes self-care, health literacy, and self-care, health literacy, and diabetes and their possible combinations in the abstract, title, and keywords were used "AND" and "OR" operators were used for this purpose. For the English equivalent of Latin and MESHE, the words were searched, including "Health literacy", "diabetes", "self-care", "Diabetes self-care", and a combination of the "AND" and "OR" operators.

**Findings** The results showed that in most studies there is a significant relationship between health literacy and self-care in patients with diabetes.

**Conclusion** Health literacy plays an important and key role in promoting self-care behaviors in diabetic patients. It requires paying attention to health literacy and adopting strategies to improve the health literacy of diabetic patients.

Keywords Diabetes; Health literacy; Self-care; Systematic Review

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## Introduction

Over the decades, much research has been done to answer how health literacy affects people's health [1-3].

Health literacy is the capacity and ability to obtain, process, and understand health information and services they need for decision-making about their health [4-7]. In these studies, health literacy has been introduced as an influencing factor in the health status, treatment outcome, and physician-patient relationship. The increasing health literacy of diabetic patients makes it easier to understand dietary information, insulin injections, and glucose control. On the other hand, health literacy plays a vital role in accepting their illness.

The results of these studies show that health literacy helps people to be more involved in therapeutic decisions. Also, individuals with higher health literacy pay more attention to their health literacy status [4, 8-12]. Other research examined the relationship between health literacy and patients' self-care behaviors.

These studies have shown that physicians 'attention to patients' health literacy levels, training classes, and various audiovisual media to transfer information about the illness have effectively improved self-care behaviors, self-efficacy, and understanding of the complexity of diabetes [4, 13].

Health literacy is widely regarded as a determinant of health and a priority on the public health policy agenda, and it has the greatest impact on diabetes prevention [14-16].

Low health literacy is more common in the elderly, immigrants, illiterate and low-income people, individuals with low mental health, and patients with chronic diseases such as diabetes type 2 and hypertension. These individuals are considered atrisk groups with adverse effects on low levels of health literacy [17].

Individuals with low health literacy suffer higher medical costs, have poorer health status, and are more likely to be hospitalized and use emergency services. These people have less preventive care. The research suggested that a low level of health literacy is associated with a low level of health, wider inequalities, and higher costs of the health system, addressing the issue of health literacy. It seems essential to use strategies to promote it in society [4].

Diabetes is a metabolic disorder caused by nonsecretion or decreasing the hormone insulin [18]. According to World Health Organization (WHO), diabetes is a silent epidemic [13]. This disease is the leading cause of mortality worldwide, so it is estimated that the number of people with diabetes will increase from 171 million in 2000 to more than 366 million in 2030 worldwide [18]. Studies show that patients suffer from side effects of diabetes after 15 years of morbidity (10% with severe visual impairment, 50% with retinopathy, and 75% from heart disease [19, 20]. The American Diabetes Association (ADA) classifies diabetes into four subgroups: type 1 diabetes, type 2 diabetes, gestational diabetes, and other types of diabetes. It depends on obesity, insulin resistance, physical inactivity, genetics, and environmental factors [19, 20]. Self-care improves the quality of life and reduces treatment costs. On the other hand, self-care is influenced by one's beliefs, attitudes, and the values and culture of the society in which one lives. Selfimprovement is possible through education. Patient education is an essential component of diabetes control. Many scholars consider the control and treatment of diabetes as the main task of the individual and family and believe patients must accept responsibility to control their disease. One of the important goals in diabetes control is to empower patients to take care of themselves [21]. Self-care in diabetes includes proper and timely

Self-care in diabetes includes proper and timely insulin injections, diet, regular exercise, detection of high or low blood sugar symptoms, regular use of medications, foot care, and quality of life [13].

Due to the studies performed in a geographical area and limited population about health literacy and self-care of diabetic patients with various tools, methods, procedures, and contexts in the world, It makes necessary to conduct a systematic review and prepare a more accurate report.

The result of this study can be a good basis for the expertise of specialists and the decision of health officials to improve the level of health literacy and consequently improve self-care and improve the quality of life in diabetic patients ultimately. Since the introduction of health literacy, several studies have been conducted on its application. There is little research about self-care in diabetic patients and its effect on health literacy. Then, it seems necessary a review health literacy and self-care in the diabetic patient. Therefore, the present study was conducted to review the relationship between health literacy and self-care of diabetic patients.

# **Information and Methods**

The present study is a systematic review based on the PRISMA statement and was conducted in 2020. An electronic search was implemented for articles in Persian and English in Iran Medex, SID, Magiran databases, Web of Science, PubMed, Scopus, Google Scholar, and Science Direct from January 2011 to April 2020. The terms were used including health literacy, self-care diabetes, health literacy, and diabetes. To maximize the comprehensiveness of the search in Persian references, general and general Persian keywords, including health literacy, self-care, diabetes self-care, health literacy, and self-care, health literacy, and diabetes and their possible combinations in the abstract, title, and keywords were used "AND" and "OR" operators were used for

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this purpose. For the English equivalent of Latin and MESHE, the words were searched, including "Health literacy", "diabetes", "self-care", "Diabetes self-care", and a combination of the "AND" and "OR" operators. In the Google Scholar database, the keywords were entered in the title field, and all the articles in the database were reviewed. Inclusion criteria included 1- Quantitative and cross-sectional design in study 2-Both health literacy and self-care in patients with type II diabetes studied, 3- The full text of the article should be available. Short articles and letters to the editor were deleted.

Guidelines developed at the PRISMA, Preferred Reporting Items for Systematic Reviews and Meta-Analyses, included a checklist and a flow chart. First, the members of the systematic review team were determined including the supervisor, consultant group, researcher, extractor, data collector, article seeker, and final browser. Firstly, the articles were searched in the title and their abstracts. Then irrelevant and duplicate items were removed. In the next step, the texts of the remaining articles were reviewed, and removed the unrelated items. Finally. 18 selected articles [1, 4, 13, 17, 21, 24-29, 33, 37, 41, 42, 45, 51, 52,] (Figure 1). To prevent bias in the study, searching, selecting studies, evaluating qualitative, and extracting data were conducted independently by two researchers, and any disagreement between the two researchers was evaluated by a third. Then, All articles that entered the study process were reviewed with a predefined checklist. The checklist included the title, journal name, type of study, target group, volume, sampling method, and results.

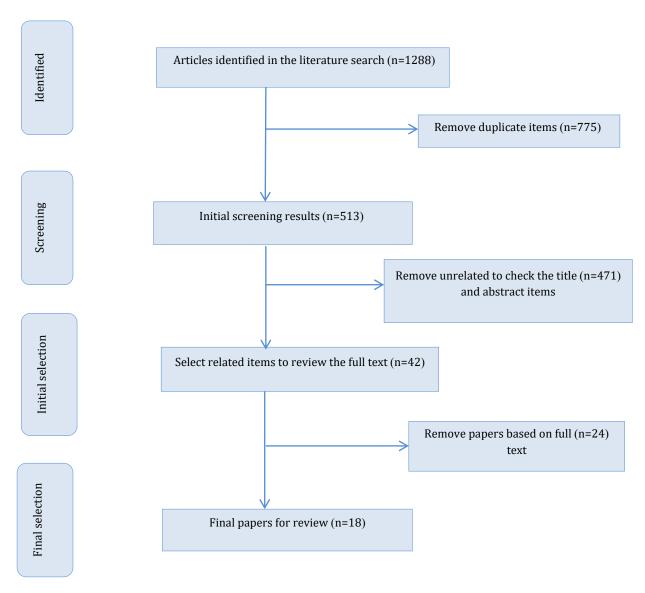


Figure 1) Flow Chart of study entry to a systematic review

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# **Findings**

The results showed different sampling methods so that 14 studies (77.77%) used simple random sampling, 1 study (5.55%) census, 2 The study (11.11%) was performed using the multistage sampling, and one study (5.55%) was performed by the cluster sampling. In these studies, patients with type 2 diabetes were studied from different age groups so that the minimum age of the patients was 28 years and the maximum age was 87 years.

To assess health literacy, various assessment tools such as a short survey of adult functional health literacy (STOFHLA) in 4 studies (22.22%), a communication and Persian critical versionin1 study (5.55%), and European health literacy were used.

Questionnaire (47 cases) in a study (5.55%), version of the Japanese Functional, Communication and Critical Health Literacy Questionnaire (Ishikawa), in five studies (27.77%), in one study (5.55%) of the Adult Functional Literacy Test, Questionnaire Chewing health literacy screening in two studies (11.11%), in two studies (11.11%) the Adult Functional Health Literacy Questionnaire (TOFHLA), in two studies (11.11%) the Iranian Adult Health Literacy Questionnaire (HELIA) was used. In 27.77% of the studies, there was no statistically significant relationship between health literacy and self-care of type2 diabetic patients. The findings of the selected studies are reported in Table 1.

Table 1) Characteristics and information related to studies based on health literacy and self-care of diabetic patients

Measuring tool for health	Measuring tool for	Target group	racy and self-care of diabetic patients  Results		
literacy	self-care	ranget group	Results		
		nt practices and psycholo	ogical factor among patients with type 2 diabetes		
mellitus in Saudi Arabia	oy ana son managomo.	or praedices and psychologic	given motor among pasients with type 2 amouto		
36-item test based short test of functional health literacy in adults	Diabetes self- management questionnaire	352 patients	There was no significant association between diabetic self-care and health literacy, while age, gender, level of education, employment status, and level of depressive symptoms were significantly associated with differences in participants' functional literacy levels.		
Impact of functional comm	unicative and critical h	oalth litaraey on glycom	ic control among patients with type 2 diabetes, and		
the mediating role of self-ca		learth literacy on grycem	ic control among patients with type 2 diabetes, and		
The Persian version of the functional, communicative, and critical health literacy questionnaire	The summary of diabetes self-care activities	500 patients with type 2 diabetes	The indirect effect of functional, communicative, and critical health literacy on HbA1c was significant through the mediation of self-care behaviors. The results of this study showed that health literacy, and especially critical health literacy, are significant factors in reducing HbA1c in patients with type 2 diabetes.		
Health literacy in patients w	vith type 2 diabetes: A	cross-sectional study usi	ing the HLS-EU-Q47 questionnaire		
the HLS-EU-Q47 questionnaire	U.K. Prospective Diabetes		The level of health literacy was inversely related to the level of diabetes control in patients based on HbA1c concentration. However, no association was found with cardiovascular risk		
A structural equationmodel	l linking health literacy	to self-efficacy, self-car	e activities, and health-related quality of life in		
patients with type 2 diabete					
The health literacy scale that was in 2008 for Japanese patients with diabetes	instrument of the summary of diabetes self-care activities scale	diabetes	Health literacy has not only had a direct effect on self-care activities but also indirectly on self-care activities via self-efficacy. Health literacy had an indirect effect on the quality of life. Based on values of $R^2$ value, the final model accounted for 20% of the variance of self-efficacy, 61% of the variance of self-care activity, and 16% of the variance of health-related quality of life.		
Impact of Health literacy, self-efficacy, and outcome Expectations on Adherence to self-care Behaviors in Iranians with type 2					
diabetes The multidimensional scale of the functional communicative and critical health literacy scale	The summary of diabetes self-care activities	187 patients with T2DM	There was a positive and significant correlation between self-care and communicative health literacy, critical health literacy, self-efficacy, and outcome expectations. Self-efficacy, outcome expectations, communicative and critical health literacy explained 28%, 1.5%, 3.7%, and 1.4% of the variance, respectively. Self-efficacy was the most important predictor of diabetes self-care.		
Conditions of functional head A short version of the test of functional health literacy in adults	Researcher-made tools	114 diabetic elderly assisted in SUS	Low functional health literacy can determine self-care and can be affected by low education because it requires skills to understand and make decisions for health self-management.		
The influence of health literacy and depression on diabetes self-management: a cross-sectional study 3-Item health literacy scale 16-item Diabetes Self- 224 patients with type 2 Unexpectedly, those with a good HbA1c threshold had					
3-Item health literacy scale (brief health literacy scale)	16-item Diabetes Self- Management Scale	diabetes	lower health literacy. Predictors of low self-management of diabetes included (a) young age group (b) having post-secondary education (c) low knowledge of diabetes management and (d) depressed mood.		

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Continue of Table 1) Characteristics and information related to studies based on health literacy and self-care of dishetic nations.

Continue of Table 1) Characteristics and information related to studies based on health literacy and self-care of diabetic patients						
0	Measuring tool for self-	Target group	Results			
health literacy	care	d colf-caro bobavio	rs in patients with type 2 diabetes.			
Health Literacy Scale Questionnaire	Diabetes Management Self- e Efficacy Scale	187 patients with type 2 diabetes	There was a significant statistical relationship between general health literacy and communicative and critical health literacy and there was no association between functional health literacy with self-care in patients. Communicative health literacy was associated with self-care behaviors, adherence to diet, physical activity, blood sugar monitoring, and foot care. There was no significant relationship between communicative health literacy and drug use and critical health literacy and dietary adherence in subjects. Among the various dimensions of health literacy, communicative health literacy was recognized as a better predictor of self-care behaviors in diabetic patients.			
Relationship between Health Literacy and Self-Care Behaviors in Diabetic Patients Type II Referred to the Center of Diabetes Control and Prevention in Zabol						
Functional health	Researcher-made tools	150 patients with	There is no significant relationship between health literacy and			
literacy in adults	atawa an haalib Pitanaan ah	type 2 diabetes	self-care			
Functional health	The relationship between health literacy and self-care behaviors in patients with type 2 diabetes  Functional health The summary of diabetes 224 patients with There was no significant relationship between health literacy and					
literacy in adults	self-care activities measure	type 2 diabetes	self-care behaviors.			
meruey m uuure		cypo <b>2</b> alabotos	Health literacy had a significant relationship with the two dimensions of self-care, including following a diet as well as			
The Association of	Hoolth Literacy with Colf Ed	ficacy and Solf Con	following a medication regimen.			
The Association of Health Literacy with Self-Efficacy and Self- Care, in Type 2 Diabetes Patients  The 4-item health Diabetes Management Self- 121 patients with Pearson's correlation has shown a positive relationship between						
literacy scale	Efficacy Scale	type 2 diabetes	health literacy and self-care and self-efficacy.			
The association be	etween health literacy levels	-	ted outcomes in Japanese type 2 diabetic patients			
•	Self-efficacy (developed a	148 patients with	Health literacy was positive and significant with understanding			
scale	measurement tool for self-	type 2 diabetes	diabetes care, self-efficacy, communication with physicians, and medication adherence.			
	efficacy in diabetes management.)		Health literacy had a direct effect on adherence to medication			
	managemenaj		(drug compliance) and an indirect positive effect on exercise/diet			
			through self-efficacy.			
Health literacy and its relationship with medical adherence and health-related quality of life in diabetic community-residing						
elderly Brief-TOFHLA	Researcher-made tools	300 patients with	The results showed drug compliance, diet, and exercise were			
health literacy	nescurence made tools	type 2 diabetes	higher in patients with adequate health literacy, and AbA1c levels were significantly lower			
· ·	_		herence and exercise in Patients with Type II Diabetes mellitus			
Test of functional	Morisky 8-item medication	241 patients with	Health literacy was significantly associated with drug adherence			
health literacy of adults	adherence and dietary adherence and exercise,	type 2 diabetes	as well as adherence to diet and exercise.			
adults	questionnaires					
The Relationship between Health Literacy, Self-Efficacy, and Self-Care Behaviors in Diabetic Patients						
A short test of	The summary of diabetes		The results of the Pearson correlation coefficient showed that			
functional health	self-care activities	diabetes	there is a direct relationship between health literacy and diabetes			
literacy in adults  Health literacy, kn	owledge and self-care beha	viors to take care of	self-care. f diabetic foot in low-income individuals: Application of			
extended parallel						
	Self-care behavior	400 patients with	Based on the results of linear regression, knowledge structure,			
Iranian adults	questionnaire based on the	type 2 diabetes	health literacy and structural models of the extended parallel			
questionnaire	EPPM		process model were able to account for 43% of the variance in diabetic foot self-care behaviors. The health literacy structure			
			was the greatest impact			
		Knowledge, and Se	lf-Management Behavior in Adults with Diabetes: Results of a			
<b>Dutch Cross-Section</b>						
	Self-management behavior		Lower Health literacy was significantly associated with less			
screening questions	s was indicated by five variables, which were	type 2 diabetes	diabetes knowledge, higher HbA1c, and less self-control of glucose levels.			
	selected based on previous		gracose tevers.			
	research and on the GPs'					
	guidelines for diabetes care					
	as formulated by the Dutch					
	College of General Practitioners					
The Relationship between Health Literacy and Self-care among Patients with Type 2 Diabetes Residing in the City of Bastak						
Health literacy For The summary of diabetes 265 patients with Health literacy did not show a significant relationship with self-						
Iranian adults	self-care activities measure	type 2 diabetes	care and its two areas, including physical activity and diet.			
questionnaire						

## Discussion

the present study was conducted to review the relationship between health literacy and self-care of diabetic patients. One of the largest challenges is the increasing burden of chronic diseases such as diabetes in today's world.

Health literacy is a global issue, and according to the World Health Organization (WHO), it plays a key role in determining health equality, both in high and low-income countries [14-16]. Despite the growing importance of health literacy in improving and promoting community health, studies have been conducted limited worldwide, especially self-care in patients with diabetes.

Generally, the results of various studies show the level of health literacy is not desirable in the community worldwide [14,22,23].

The review of the present study showed a different relationship between health literacy and self-care in patients with type 2 diabetes so, in some of the studies, there was no significant relationship between health literacy and self-care of patients with type 2 diabetes [13, 14, 24-26].

The reasons for different results in the studies may be due to the following:

Various studies have used different tools to measure health literacy in patients with diabetes. Overall, the design and implementation of health literacy assessment tools are typically limited in time and population. In other words, a significant number of these tools are designed for certain nationalities and languages, including the native versions of TOFHLA and S-TOFHLA [27].

Also, some health literacy assessment tools are designed in a specific language, which is limited due to the specificity of the language spoken in some parts of the world and the limited number of people who speak only this language.

These tools include functional, critical, and communicative health literacy assessment tools, and adult health literacy review tools that are available in a variety of languages [28]. It seems that the lack of a valid international standard tool for measuring the level of health literacy, which can measure people's health literacy in a wide range of scientific disciplines in different countries and a certain class, can be one of the causes of differences in the results of various studies.

Another reason can be attributed to differences in the scope of measurement of different instruments, as several existing instruments only focus on measuring basic skills such as reading and counting, while several other instruments, such as TOFHLA, have a relatively complex structure to answer and to measure functional health literacy or the HLIA tool, which measures five areas of health literacy on a larger scale, including access, reading skills, comprehension, evaluation and decision making, and the use of health information. As a result, due to

the different levels of difficulty of different tools, the level of health literacy of communities and, therefore, the relationship between health literacy and self-care can be effective.

Therefore, since the basis for developing health literacy assessment tools is theoretical or practical, defined in scientific documents, it seems that in practice, this index is not measured by a fixed or definite approach or concept. As a result, despite these differences and the incompleteness of definitions, the inevitable result is different and it denies researchers and decision-makers to compare and draw conclusions on a wide range.

Various studies applied different tools to measure health literacy in patients with type 2 diabetes. Overall, it has limited assessment tools for designing and implementing health literacy in terms of time and population. In other words, a significant number of these tools are designed for certain nationalities and languages, including the native versions of TOFHLA and S-TOFHLA [27].

Also, some health literacy assessment tools are designed in a specific language, which is limited due to the specificity of the language spoken in some parts of the world and the limited number of people who speak only this language.

These tools include functional, critical, and communicative health literacy assessment tools, and adult health literacy review tools that are available in a variety of languages [28]. It seems the lack of an internationally valid and standard tool for measuring the level of health literacy-measure people's health literacy in a wide range of scientific disciplines in different countries and a certain class=can be one of the causes of different results in the various studies.

Another reason is different in the scope of measurement in instruments because the number of existing instruments only focus on measuring basic skills such as reading and counting. In contrast, some other instruments such as TOFHLA have a relatively difficult structure to answer the audience and measure functional health literacy or the HLIA scale measures five areas of health literacy on a larger scale, including access, reading skills, comprehension, evaluation and decision making, and the use of health information. Then, because of the different levels of difficulty in health literacy scales of communities, therefore, the relationship between health literacy and self-care can be effective.

Therefore, since in scientific documents, the basis of health literacy scales is theoretical or practical defined, it seems that this concept is not measured by a fixed or definite approach. As a result, despite these differences and the incompleteness of definitions, the inevitable result is different and it denies researchers and decision-makers to compare and draw conclusions on a wide range.

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It also appears differences in the self-care status of diabetic patients are a reason for conflicting results. Because factors such as differences in self-care training programs, the level of self-care knowledge and attitudes, as well as differences in how self-care for diabetic patients, can cause self-care behavior was different in various countries and even regions of the country.

It seems different age groups in diabetic patients could be another reason for the discrepancy between the results examined in studies. For example, problems related to vision and other complications that are affecting factors on skills related to functional health literacy are more common in older patients with type 2 diabetes [29-32], They can be a contributing factor to self-care and health literacy. These disorders can also affect the completion of the questionnaire and self-report. It seems previous studies examined only one or two variable concepts of health literacy and self-care behaviors and they had contradictory results.

Conducting studies in different countries with cultural, social, and economic differences education level, place of residence and economic status have been the most important factors that have been studied in different studies on different population groups. In most studies the level of education and economic status have been mentioned as two factors affecting health literacy [33-40].

Studies have also shown that residents of developed areas are more likely to follow health behaviors. Also, social and cultural characteristics have the greatest impact on people's health behaviors. In addition, political and economic characteristics, directly and indirectly, affect health and health behaviors [29, 41-44].

It seems that because studies on health literacy and diabetes self-care have been conducted in different countries with different cultural, social, political, and economic characteristics, these differences can be another reason for the contradictory results of health literacy on self-care diabetic.

It also seems that one of the important and effective factors in contradictory results is the effect of health literacy on self-efficacy as an important mediating factor affecting self-care. Because, skills related to health literacy, including communicative and critical skills, are essential and effective factors in improving self-care behaviors in diabetic patients. Because these skills can increase self-confidence and self-efficacy and help them build effective relationships with health care providers. Such capabilities could eventually allow patients to receive necessary information from various communication channels and evaluate practice [45-47].

Also, in the study of Reisi *et al.* [22], self-efficacy was introduced as a strong determinant of diabetes care, so that patients with a high level of self-efficacy had better self-care in diabetes [29].

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It seems that the indirect effect of health literacy on the self-care of diabetic patients is achieved through self-efficacy. Also, the study of Panahi *et al.* [48] showed that health literacy as a facilitating factor directly affects self-efficacy and indirectly influences the adoption of preventive behaviors [48-51]. It can be understood that health literacy is a set of skills, capabilities, and capacities in several dimensions.

The skills and capacities, sometimes in the dimension of obtaining medical information and health, reading them, understanding, processing, and interpretation, and decision-making and implementation of this information emerge and in this way can affect both self-efficacy as an important mediator and self-care.

### Conclusion

Health literacy plays an important and key role in promoting self-care behaviors in diabetic patients. It requires paying attention to health literacy and adopting strategies to improve the health literacy of diabetic patients.

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**Ethical permissions:** This article was reviewe and has no human or animal examples.

**Conflicts of Interest:** We declare that we have no conflicts of interest.

**Authors' contribution:** Izadirad H (First Author), Methodologist/Statistical Analyst (30%); Delshad MH (Second Author), Introduction Writer/Discussion Writer (25%); Pourhaji F (Third Author), Introduction Writer (25%); Pourhaji F (Forth Author) Assistant Researcher (20%).

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